

Responsibility and Customer Satisfaction

Corporate Policy on Quality, the Environment/Energy and Safety, Security & Health Protection

Miba Group is an innovative development partner and international supplier of customers in demanding, economically attractive market segments along the entire energy value chain. Our top priority is ensuring the long-term existence and ongoing growth of our company. Achieving high-quality results for our customers and maintaining a high level of long-term customer satisfaction are fundamental to reaching this goal. Alongside necessary business success, we strive for sustainable and positive corporate development. This includes compliance with relevant legal and regulatory requirements, adherence to the UN Global Compact principles, fulfilling social responsibilities and continuous improvements with regards to quality, environment/energy, health protection and safety/security. This is achieved by utilizing the most suitable technology and providing essential information and resources. In our commitment to leadership responsibilities and translating our concerns about quality, the environment/energy and safety into reality, we have an integrated management system. This system is built on and developed through consistent implementation of Business Excellence, Digitalization, and the Zero-Defect and CO2 Emission Reduction Principles, including the following aspects:

To us, quality means ...

- Consistently ensuring the quality of our products before production begins
- Consistently avoiding mistakes and eliminating their causes
- Implementing a process-oriented mindset
- Continuously optimizing all processes with the goal of using only sound processes
- Involving and developing our suppliers in line with our philosophy of quality and sustainability
- Obtaining assessments/feedback from our customers
- Reducing costs and increasing productivity
- Strengthening our international competitive position
- Encouraging each employee to contribute to reaching our standards by taking personal responsibility

To us, environmental protection / energy management means ...

- Continuously reducing environmental pollution by eliminating or reducing emissions and waste
- Making the best possible use of resources, especially energy, raw materials and water
- Integrating environmental aspects, particularly CO2 and energy Related factors, into the development of new products and processes as well as into the planning of devices, buildings, and infrastructure
- Implementing ongoing measures to save energy and reduce CO2 emissions, with the aim of achieving climate-neutral production by 2040. We particularly focus on saving energy and expanding renewable energy sources for our own production
- Avoiding environmental accidents by taking preventative action
- Open communication with customers, employees, authorities, and the general public

To us, safety / security means ...

- Reducing accidents, incidents and crises through the best possible prevention
- Protection of tangible and intangible values of our company
- Complying with applicable data protection laws, to offer our customers an adequate level of security
- Ensuring product safety and reliability
- Maintaining and boosting the productivity and awareness of our employees
- Eliminating sources of danger and risks
- Promoting safety-conscious behaviour among employees, visitors and external companies
- Consulting and involving workers in matters of workplace safety
- Practicing caution, orderliness and cleanliness at the workplace

The board of Miba Group declares that this corporate policy and the associated principles are binding for all company processes, organizational units, and employees. Every employee contributes to fulfilling these principles. We achieve and enhance the necessary identification, motivation, and skills through the dissemination of information and targeted education and training. Regular monitoring and assessments of the status quo and progress by the board of Miba Group ensure a high level of effectiveness.

Laakirchen, August 2025



F. Peter Mitterbauer
CEO Miba Group



Michael Hummelbrunner
CFO Miba Group



Martin Liebl
Board Member Miba Group



Christoph Ederer
Board Member Miba Group